

## Priority 1: Access to justice for vulnerable young people

<b>Outcome</b> <i>What is the <b>change</b> we want to achieve?</i>	<b>Target group</b> <i>Who is the intended target group?</i>	<b>Strategies</b> <i>What will we do to achieve this change?                      Is the strategy <b>appropriate</b>? Is it <b>timely</b>?</i>	<b>Joined Up</b> <i>Who will lead?                      Who are the <b>partners</b>?                      Who do we need to join up/collaborate with?</i>	<b>Performance indicators</b> <i>How will we know if change has been achieved? How will it be <b>measured</b>?</i>	<b>Timeline</b> <i>When will this take place?</i>
1.1 Parents and young people at risk of FACS intervention have access to legal advice and assistance early intervention	Parents and children at risk of FACS intervention	<ul style="list-style-type: none"> <li>Support the hospital outreach clinics at Gosford and Wyong hospitals.</li> <li>Link with existing family intervention services – Legal Aid NSW Family Law Early Intervention Unit.</li> <li>Provide CLE to social workers and hospital staff about legal services</li> <li>Investigate expansion of existing mental health clinics as a general clinic – possibly at different premises.</li> </ul>	<b>Lead</b> Legal Aid NSW, Gosford office  <b>Partners</b> Central Coast CLC Legal Aid NSW Legal Aid NSW Family Law Early Intervention Unit Headspace Family Law Pathways Network Hospital social workers	<ul style="list-style-type: none"> <li>Number of referrals of care and protection matters and family law matters referred to CLC and Legal Aid increase.</li> <li>Development of health/justice partnership.</li> <li>Clinic is created outside of mental health clinic and inside hospital.</li> <li>CLE conducted for hospital staff</li> </ul>	<ul style="list-style-type: none"> <li>Review numbers of referrals in July 2019.</li> <li>Review other performance indicators at quarterly meetings.</li> <li>New clinic to be operating by December 2019.</li> </ul>
1.2 Children and young people at risk of suspension or expulsion have access to legal assistance.	Children at risk of suspension or expulsion & their parents and families	<ul style="list-style-type: none"> <li>Investigate what programs already exist, find partners and engage with them.</li> <li>Provide CLE to school counsellors, teachers and staff.</li> <li>Establish referral pathways to legal services.</li> <li>Legal outreach for students at schools.</li> </ul>	<b>Lead</b> Central Coast CLC  <b>Partners</b> Central Coast CLC Legal Aid NSW Aboriginal Legal Service Local schools Department of Education	<ul style="list-style-type: none"> <li>Increased numbers of referrals to legal services for young people.</li> <li>Increased numbers of referrals to legal services for their families.</li> <li>Increased numbers of referrals from schools and educational services to legal services.</li> <li>CLE is provided to school students and staff.</li> <li>Legal outreach is provided to students.</li> </ul>	<ul style="list-style-type: none"> <li>Review at quarterly meetings.</li> <li>To be completed by June 2020.</li> </ul>

## Priority: 2 Access to justice for people experiencing financial hardship or abuse

<b>Outcome</b> <i>What is the <b>change</b> we want to achieve?</i>	<b>Target group</b> <i>Who is the intended target group?</i>	<b>Strategies</b> <i>What will we do to achieve this change?                      Is the strategy <b>appropriate</b>? Is it <b>timely</b>?</i>	<b>Joined Up</b> <i>Who will lead?                      Who are the <b>partners</b>?                      Who do we need to join up/collaborate with?</i>	<b>Performance indicators</b> <i>How will we know if change has been achieved? How will it be <b>measured</b>?</i>	<b>Timeline</b> <i>When will this take place?</i>
2.1 Victims of domestic violence have improved access to finances	Domestic violence victims	Improve awareness of bank and other financial assistance packages by: <ul style="list-style-type: none"> <li>• CLE with financial counsellors and capability workers around financial assistance.</li> <li>• Partnering with DV services for CLE to DV workers and clients.</li> </ul>	<b>Lead:</b> DVU WDVCS  <b>Partners:</b> Staying Home Leaving Violence Wyong Neighbourhood Centre financial counsellors Lifeline capability workers Bara Barang Corp Legal Aid NSW Central Coast CLC Office of State Revenue NSW	<ul style="list-style-type: none"> <li>• CLE is delivered to financial counsellors and capability workers.</li> <li>• DV services deliver CLE to DV workers and clients.</li> </ul>	<ul style="list-style-type: none"> <li>• To be reviewed at quarterly meetings.</li> <li>• To be completed by December 2019.</li> </ul>
2.2 Reduction in unmanaged fines debt	Priority clients on the Central Coast	Increase uptake of WDOs through sponsor engagement	<b>Lead:</b> Legal Aid Gosford WDO Team  <b>Partners:</b> Legal Aid NSW Revenue NSW Sponsors	<ul style="list-style-type: none"> <li>• Increase in uptake in WDOs</li> <li>• Decrease in unmanaged debt</li> </ul>	<ul style="list-style-type: none"> <li>• To be reviewed at quarterly meetings.</li> <li>• By December 2019.</li> </ul>
2.3 Community workers can screen clients for financial hardship and make referrals for legal and other assistance	Community workers	Law check-up training to screen for financial hardship issues impacting upon DV and homelessness	<b>Lead:</b> Legal Aid NSW to work with Mary Mac's Central Coast CLC to work with Coast Shelter <b>Other partners:</b> Homelessness and domestic violence interagencies	<ul style="list-style-type: none"> <li>• Law check-up training is provided to community workers.</li> <li>• Increased referrals to legal services on financial hardship.</li> <li>• Increased referrals to financial counsellors.</li> </ul>	<ul style="list-style-type: none"> <li>• To be reviewed at quarterly meetings.</li> <li>• By June 2020.</li> </ul>

## Priority 3: Access to justice for people with disabilities

<b>Outcome</b> <i>What is the <b>change</b> we want to achieve?</i>	<b>Target group</b> <i>Who is the intended target group?</i>	<b>Strategies</b> <i>What will we do to achieve this change?                      Is the strategy <b>appropriate</b>? Is it <b>timely</b>?</i>	<b>Joined Up</b> <i>Who will <b>lead</b>?                      Who are the <b>partners</b>?                      Who do we need to join up/collaborate with?</i>	<b>Performance indicators</b> <i>How will we know if change has been achieved? How will it be <b>measured</b>?</i>	<b>Timeline</b> <i>When will this take place?</i>
3.1 Carers of people with disability can navigate the NDIS and access legal assistance	Carers of people with a disability	<ul style="list-style-type: none"> <li>• Develop partnerships with carer groups and networks.</li> <li>• Improve referrals for legal assistance for carers of people with disability.</li> <li>• Investigate opportunities for CLE.</li> <li>• Offer free estate planning for disadvantaged families: wills, powers of attorney, appointment of guardians, NCAT, Supreme Court, statutory wills.</li> </ul>	<b>Lead</b> Brazel Moore Lawyers  <b>Partners</b> Local Area Health District Carers' Unit Ability Links Central Coast Disability Network Legal Aid NSW	<ul style="list-style-type: none"> <li>• Increased referrals for legal assistance for carers.</li> <li>• Increased partnerships developed.</li> <li>• CLE is provided, if possible.</li> <li>• Number of wills and estate planning documents for carers increased.</li> </ul>	<ul style="list-style-type: none"> <li>• Review at quarterly meetings.</li> <li>• By June 2020</li> </ul>
3.2 People with cognitive impairment have access to high quality legal assistance and referral services	Lawyers at CLC and Legal Aid NSW. Pro bono lawyers.	Training for lawyers on: <ul style="list-style-type: none"> <li>• Identification of people with cognitive impairment</li> <li>• Referrals for people with cognitive impairment</li> </ul>	<b>Lead</b> Central Coast CLC  <b>Partners</b> Intellectual Disability Rights Service Cognitive Impairment Diversion Program at Gosford Local Court Legal Aid NSW Department of Justice NSW (Guardian ad litem panel) Law Society Central Coast Branch	<ul style="list-style-type: none"> <li>• In house training provided to partners and offered to private lawyers.</li> </ul>	<ul style="list-style-type: none"> <li>• Review at quarterly meetings.</li> <li>• By June 2020.</li> </ul>

## Priority 4: Access to justice for Aboriginal people

<b>Outcome</b> <i>What is the <b>change</b> we want to achieve?</i>	<b>Target group</b> <i>Who is the intended target group?</i>	<b>Strategies</b> <i>What will we do to achieve this change?                      Is the strategy <b>appropriate</b>? Is it <b>timely</b>?</i>	<b>Joined Up</b> <i>Who will <b>lead</b>?                      Who are the <b>partners</b>?                      Who do we need to join up/collaborate with?</i>	<b>Performance indicators</b> <i>How will we know if change has been achieved? How will it be <b>measured</b>?</i>	<b>Timeline</b> <i>When will this take place?</i>
4.1 Aboriginal community members have access to an appropriate resource to help them deal with legal issues in connection with sorry business.	Aboriginal people involved in funerals and sorry business	Sorry Business Project develops a resource for Aboriginal people	<b>Lead</b> Central Coast CLC (CLSD Program Regional Coordinator) <b>Partners</b> Ashurst Lawyers Legal Aid NSW Gilbert + Tobin Lawyers Justice Kunc	<ul style="list-style-type: none"> <li>Sorry Business resource developed.</li> <li>Community using the resource.</li> </ul>	June 2019
4.2 ACLO based on the Central Coast	NSW Police Force	Advocate for an ACLO for the Central Coast	<b>Lead</b> Central Coast CLC <b>Partners</b> Ryss (Regional Youth Support Service) NSW Police Force Ashurst Lawyers Legal Aid NSW	<ul style="list-style-type: none"> <li>ACLO is appointed to the Central Coast</li> </ul>	June 2020
4.3 Aboriginal people at Gosford, Wyong and Woy Woy courts have access to legal representation	Aboriginal people in the region	<ul style="list-style-type: none"> <li>Provide cultural safety training</li> <li>Encourage local pro-bono lawyers to offer representation for Aboriginal people for minor matters and where Legal Aid NSW cannot assist</li> </ul>	<b>Lead</b> Central Coast CLC <b>Partners</b> Legal Aid NSW Law Society NSW Local pro bono solicitors	<ul style="list-style-type: none"> <li>Pro bono representatives provided to Aboriginal people in court increase.</li> <li>Cultural safety training is provided to pro bono lawyers.</li> </ul>	June 2020

**Priority 5: ADVO defendants**

<b>Outcome</b> <i>What is the <b>change</b> we want to achieve?</i>	<b>Target group</b> <i>Who is the intended target group?</i>	<b>Strategies</b> <i>What will we do to achieve this change?                      Is the strategy <b>appropriate</b>? Is it <b>timely</b>?</i>	<b>Joined Up</b> <i>Who will <b>lead</b>?                      Who are the <b>partners</b>?                      Who do we need to join up/collaborate with?</i>	<b>Performance indicators</b> <i>How will we know if change has been achieved? How will it be <b>measured</b>?</i>	<b>Timeline</b> <i>When will this take place?</i>
5.1 Workable and achievable ADVOs	Defendants in ADVO matters	<ul style="list-style-type: none"> <li>Establish duty lawyer clinic at Gosford Local Court.</li> <li>Develop relationship with service providers of men’s behaviour change programs.</li> <li>Develop better referrals to men’s behaviour change programs.</li> <li>Investigate legally assisted mediation and conferencing.</li> </ul>	<b>Lead</b> Central Coast CLC  <b>Partners</b> ACCSOs (Bonnie Love and Kim White) Gosford and Wyong Local Courts Legal Aid Gosford: DVU Baptist Care Tuggerah Men’s referral service Police DVLO	Duty clinic established at Gosford Local Court	By June 2020