

(1) Address financial hardship and fines

Outcome <i>What is the change we want to achieve?</i>	Targeted <i>Who is the intended target group?</i>	Strategies <i>What will we do to achieve this change? Is the strategy appropriate? Is it timely?</i>	Joined Up <i>Who will lead? Who are the partners? How is it joined up?</i>	Performance indicators <i>How will we know if change has been achieved? How will it be measured?</i>	Timeline <i>When will this take place?</i>
Reduce and better manage fines debt on the Central Coast	Disadvantaged people with fines debt	<ul style="list-style-type: none"> • Increase the number of WDO Sponsors in the CC region • Increase the number of WDOs done by new and existing sponsors 	Lead: Central Coast and Hunter WDO Service (Kirsty Harrison) Partners: <ul style="list-style-type: none"> • Eligible Sponsors • Wyong Court Services – Steve Mannall, Registrar of Wyong Local Court • Office of State Revenue – Terry Cook 	Increased number of sponsors	Throughout
	Aboriginal people with fines debt	Hold Bills/Fines Days <ul style="list-style-type: none"> • Aboriginal specific • Promoted/hosted at Wyong Court complex 	Lead: Central Coast CLC (Aboriginal Access Worker) & Hunter WDO Service (Kirsty Harrison) Partners: <ul style="list-style-type: none"> • Central Coast and Hunter WDO Service – Kirsty Harrison • Office of State Revenue – Terry Cook • Wyong Court Services – Steve Mannall 	Completed fines days	By end of 2018
	<ul style="list-style-type: none"> • Community members • Community workers 	Community Legal Education sessions on fines debt to <ul style="list-style-type: none"> • Community members • Community workers 	Lead: Central Coast and Hunter WDO Service (Kirsty Harrison) Partners: <ul style="list-style-type: none"> • Central Coast CLC – Carrie Alton / CLSD Coordinator • Office of State Revenue – Terry Cook 		
Problem gambling in CC region is addressed	People with gambling addiction	Education sessions on gambling	Lead: Wesley Mission (Danielle Vidler & Fiona Eaton) Partners:	Completed education sessions	

			<ul style="list-style-type: none"> • OLGR • Financial Counsellors • Central Coast CLC (Carrie Alton / CLSD Coordinator) 		
Better understanding of roles and referrals between lawyers and financial counselling services, reduce duplications	<ul style="list-style-type: none"> • Financial Counsellors/counselling services • local solicitors 	<p>Increase understanding of roles of lawyers and Financial Counsellors in assisting people in financial hardship by:</p> <ul style="list-style-type: none"> • meeting & education sessions between lawyers and financial counsellors • MOU/protocol between solicitors and financial counsellors on referrals 	<p>Lead: Central Coast CLC (Carrie Alton / CLSD Coordinator) & (Wesley Mission) Fiona Eaton</p> <p>Partners:</p> <ul style="list-style-type: none"> • Wyong Neighbourhood Centre – Lee Wilde • Wesley Mission – Fiona Eaton / Danielle Vidler • Legal Aid NSW (Jean-Anne Searson & Lisa Dawson or Snr Solicitor family) • Local Financial counsellors • Financial Counselling Association of NSW? 	<ul style="list-style-type: none"> • Completed education sessions • MOU in place 	

(2) Creating opportunities for health/Justice partnerships

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People with mental health issues get legal assistance	People with mental health issues	Trial co-located legal outreach with health services at: <ul style="list-style-type: none"> • Gosford Hospital • Wyong Hospital 	Lead: Legal Aid Gosford (Jean-Anne Searson) & Central Coast CLC (Carrie Alton / CLSD Coordinator) Partners: <ul style="list-style-type: none"> • Lani McGrath (Mental Health community manager). • Ron Gibbs (Central Coast Area Health, Mental Health Unit, Wyong Hospital) • Stephanie Brown (Gosford Hospital) 	Increased referrals to LH=MH from MH workers	Clinics established
Better/more/early legal referrals	Mental health workers	Continue and enhance <i>Mental health = legal health</i> program Presentation/CLE to community health workers	Lead: Legal Aid Gosford (Jean-Anne Searson) & Central Coast CLC (Carrie Alton / CLSD Coordinator) Partners: <ul style="list-style-type: none"> • Lani McGrath (mental health community manager). • Ron Gibbs (Central Coast Area Health, Mental Health Unity, Wyong Hospital) • Stephanie Brown (Gosford Hospital) 		
	Health workers generally & carers of people with mental health issues	Law Check-up training	Lead: Legal Aid Gosford (Jean-Anne Searson) & Central Coast CLC (Carrie Alton / CLSD Coordinator) Partners: <ul style="list-style-type: none"> • Gosford Legal Aid • Community Health teams • Justice Health • Outreach lawyers • Uniting Care/ARAFMI • Carers NSW (Gosford Office) 		

			• Ability Links		
No wrong door for clients – seamless referrals	Clients with mental health issues	Develop and disseminate template client authority/consent to lawyers and health sharing information – approach a private firm to do?	Lead: Central Coast CLC (Carrie Alton / CLSD Coordinator)	Template developed & disseminated	

(3) Early intervention and targeted assistance in family and care matters

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Advice given to more people at point of separation	People seeking advice at point of separation	Resource development by CLC – video that links videos/resources that already exist.	Lead: Central Coast CLC (Olenka Motyka) Partners: <ul style="list-style-type: none"> • Legal Aid NSW • LawAccess NSW • Family Court • Family Relationship Centre • Legal Aid NSW EIU • Interrelate 	AVO Video complete Family Law Video being developed	
Increased referrals	Community workers	CLE for community workers	Lead: Legal Aid EIU (Gabrielle Cantrall) & Central Coast CLC (Carrie Alton / CLSD Coordinator) Partners: <ul style="list-style-type: none"> • Central Coast CLC – Carrie Alton / CLSD Coordinator • WDV CAS • Family Relationship Centre • FLPN – Rebecca Pex? 	CLE/s completed	
FACS interventions to be referred to lawyers at an earlier date	Families under the watch of FACS Family support services WDV CAS	<ul style="list-style-type: none"> • CLE with FACS • Engage with services already working with family • Referrals coming to legal services when family violence offences are identified 	Lead: Legal Aid EIU (Gabrielle Cantrall) Partners: <ul style="list-style-type: none"> • Central Coast CLC • ALS Care Field Officer – Jane Blanch • WDV CAS – Kaye Spicer? • Catholic Cares -SHLV – Kathleen Godfrey • FLPN – Rebecca Pex? 	CLE with FACS Joint CLE with other key Partners	Completed

(4) Increased outreach with Aboriginal communities

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Aboriginal people living north of Wyong have access to legal services	Aboriginal people living north of Wyong	Establish an outreach legal clinic located North of Wyong, possibly after hours?	Lead: Central Coast CLC (Aboriginal Access Worker) Partners: <ul style="list-style-type: none"> • Legal Aid Gosford • Financial Counsellors • Brazel Moore • ALS • Fair Trading • TAAS • Host: Benevolent Society/Wyong Council Joined Up: <ul style="list-style-type: none"> • Nunyara (Health Service) • Community Transport 		
Aboriginal people living on the Peninsula have access to legal services	Aboriginal people living on the Peninsula	Establish an outreach legal clinic at Mingaletta	Lead: Central Coast CLC (Aboriginal Access Worker) Partners: <ul style="list-style-type: none"> • Legal Aid EIU (Gabrielle Cantrall) • Legal Aid Gosford • Financial Counsellors • Brazel Moore • ALS • Fair Trading • TAAS Host: Mingaletta ? Joined up: Ngiyand; AMS; Dr ling (?); Community Transport; Central Coast Primary Health Care	Outreach clinic established	completed

Aboriginal people on the Central Coast have wills and are aware of what to do when someone passes away	Aboriginal people on the Central Coast and local community agencies	Annual wills day	Lead: Central Coast CLC (Aboriginal Access Worker) Partners: <ul style="list-style-type: none"> • Ashurst • Gilbert + Tobin • Legal Aid • Other CLSD partners • Sparke Helmore Newcastle • Aubrey Brown Lawyers • Brazel Moore Lawyers • Host/contact agency involved 	Wills Day held	20/9/16 28/6/2017 & 5/7/2017
	Aboriginal families	Distribute Plain-English resource on what needs to be done when someone dies (include legal and non-legal issues) (workgroup to explore if a resource already exists or if there is something similar we could adapt)	Lead: Central Coast CLC (Bobbi Murray &/or Aboriginal Access Worker) Partners: <ul style="list-style-type: none"> • Gilbert + Tobin • Ashurst • Legal Aid NSW (CLSAC) • Legal Aid Gosford • Trustee and Guardian • Aubrey Brown Lawyers • LawAccess NSW – Emma Keir (info only) 		
Local legal needs of Aboriginal people on the Central Coast are identified		Legal Health Checks	Lead: Central Coast CLC (Aboriginal Access Worker)	NAIDOC DAY CLC event	Completed