



Energy & Water
Ombudsman NSW

Virtual Bring Your Bills & Community Assistance Day

Nowra



**Wednesday 29 and
Thursday 30 July**

9am-3pm

**Book by 27 July 2020
to secure your spot**

Residents in the Nowra and Shoalhaven region are invited to our virtual Bring your Bills and Community Assistance Day hosted by Shoalhaven Neighbourhood Services and The Energy & Water Ombudsman NSW.

We will connect you with a range of organisations ready to help you with emergency relief, family support, legal information, housing, disability and seniors advocacy, managing fines, help with energy and water bills including EAPA vouchers and rebates and more.

How do you get this help?

Please book a phone appointment to connect with any of these services bookings by calling **02 4421 5077**.

Book an appointment with one or more of these agencies

Community services

Shoalhaven Neighbourhood Services
Cullunghutti Aboriginal Child and Family Centre
Uniting
The Smith Family
YWCA Australia
Seniors Rights Service
Shoalhaven Women's Health
Illawarra Multicultural Services
Southern Cross Housing
Shoalcoast Community Legal Centre

Energy and water providers

Shoalhaven Water
ActewAGL
Alinta Energy
Origin Energy
Red Energy
Endeavour Energy

Ombudsman services

Energy & Water Ombudsman NSW
NSW Ombudsman
Australian Financial Complaints Authority

Government Services

Dept of Communities and Justice
Services Australia
Shoalhaven City Council
Australian Taxation Office
Aging & Disability Commission
Service NSW
Revenue NSW

You can also call these agencies directly on the day

LawAccess
1300 888 529

You can contact EWON to make an energy or water complaint.

☎ 1800 246 545 🌐 ewon.com.au
@ complaints@ewon.com.au

✉ Reply Paid 86550, Sydney South NSW 1234
Level 11, 133 Castlereagh Street, Sydney

To speak to EWON using an interpreter, contact the Translating and Interpreting Service (TIS) on 131 450. People who are deaf, hearing impaired or who have a speech impediment can contact EWON through the National Relay Service on 133 677.