

Referral Service filter

Apply a filter to the referral list to display; all referrals (default), my referrals (filters your Outbound referrals only), or a specific service.

Referral list displays a list of referrals based on the applied referral service filter. Click on the sort

button next to the column heading to sort the column in ascending or descending order.

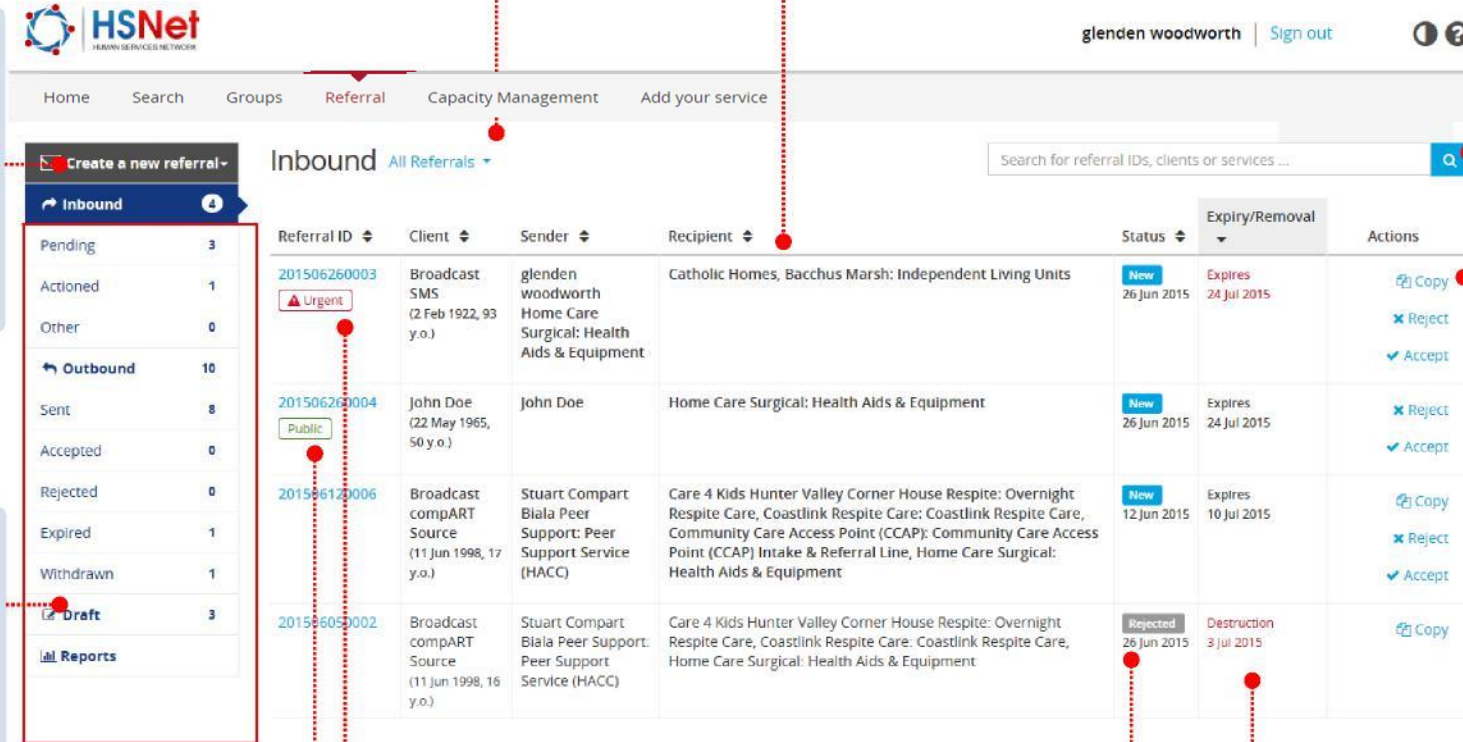
Create a new referral button

Users who represent multiple services can select the most appropriate from a list when creating a referral.

Use the Referral queues pane to navigate and view referrals at various stages of the referral cycle.

Search Find specific referrals by referral ID, clients or services.

Actions options available will change depending on the referral status.



The screenshot shows the HSNet Referral Management interface. At the top, there's a navigation bar with 'Home', 'Search', 'Groups', 'Referral', 'Capacity Management', and 'Add your service'. The user is logged in as 'glenden woodworth'. A search bar is available for finding referrals by ID, client, or service. The main area displays a table of 'Inbound All Referrals' with columns for Referral ID, Client, Sender, Recipient, Status, Expiry/Removal, and Actions. A 'Create a new referral' pane is open on the left, showing 'Inbound' and 'Outbound' queues. A 'Draft' queue is also visible. The table contains four rows of referral data, each with specific details and action options like 'Copy', 'Reject', and 'Accept'.

Referral ID	Client	Sender	Recipient	Status	Expiry/Removal	Actions
201506260003 Urgent	Broadcast SMS (2 Feb 1922, 93 y.o.)	glenden woodworth Home Care Surgical: Health Aids & Equipment	Catholic Homes, Bacchus Marsh: Independent Living Units	New 26 Jun 2015	Expires 24 Jul 2015	Copy, Reject, Accept
201506260004 Public	John Doe (22 May 1965, 50 y.o.)	John Doe	Home Care Surgical: Health Aids & Equipment	New 26 Jun 2015	Expires 24 Jul 2015	Copy, Reject, Accept
201506120006	Broadcast compART Source (11 Jun 1998, 17 y.o.)	Stuart Compartment Biala Peer Support: Peer Support Service (HACC)	Care 4 Kids Hunter Valley Corner House Respite: Overnight Respite Care, Coastlink Respite Care: Coastlink Respite Care, Community Care Access Point (CCAP): Community Care Access Point (CCAP) Intake & Referral Line, Home Care Surgical: Health Aids & Equipment	New 12 Jun 2015	Expires 10 Jul 2015	Copy, Reject, Accept
201506050002	Broadcast compART Source (11 Jun 1998, 16 y.o.)	Stuart Compartment Biala Peer Support: Peer Support Service (HACC)	Care 4 Kids Hunter Valley Corner House Respite: Overnight Respite Care, Coastlink Respite Care: Coastlink Respite Care, Home Care Surgical: Health Aids & Equipment	Rejected 26 Jun 2015	Destruction 3 Jul 2015	Copy

Public Indicates if a referral has been requested by a member of the public.

Urgent Indicator will be displayed if a referral has been marked as urgent.

Status Indicates referral status and the date the referral status changed. New referrals that have not been viewed, text will be in **bold**.

Expiry/Removal Referral expiry date or removal date. Referrals will permanently be removed from the users referral list after the removal date.