



Virtual Bring Your Bills Day & Community Expo

Newcastle & surrounding areas



Wednesday 8 July 2020

9am-3pm

Book by 7 July 2020 to secure your spot

Do you have questions about your energy and water bills, or need assistance from community, legal or financial services? Then, join us in July for our next event, organised by Hunter Water and the Energy and Water Ombudsman NSW to offer residents and small business customers opportunities to resolve outstanding problems and manage a range of issues.

We can offer you assistance and advice including emergency vouchers, rebates and help with outstanding fines, rental and tenancy issues, telephone and internet, banking, super and insurance and legal issues. In addition you can start a Will and hear about power of attorneys and guardianship.

How do you get this help?

Phone 02 4081 5701 to book an appointment.

With one phone call you can book into a number of services offering help on the day.

Book an appointment with one or more of these agencies

Community services

- Salvation Army
- St Vincent de Paul
- Compass Housing
- Hunter Tenants Advice and Advocacy Service
- Newcastle City Council

Energy and water providers

- Hunter Water
- Alinta Energy
- EnergyAustralia
- Origin Energy
- Red Energy

Ombudsman services

- Energy & Water Ombudsman NSW
- Telecommunications Industry Ombudsman

Legal and financial

- Financial Counselling Hunter Valley Project Inc.
- Revenue NSW for fine management
- Legal Aid NSW
- NSW Trustee & Guardian
- Australian Financial Complaints Authority

You can contact EWON to make an energy or water complaint.

1800 246 545 ewon.com.au
complaints@ewon.com.au

Reply Paid 86550, Sydney South NSW 1234
Level 11, 133 Castlereagh Street, Sydney

To speak to EWON using an interpreter, contact the Translating and Interpreting Service (TIS) on 131 450. People who are deaf, hearing impaired or who have a speech impediment can contact EWON through the National Relay Service on 133 677.